



March 27, 2020

As the CEO of NFI Group, my number one responsibility is to ensure the well-being of our employees and their families.

From the very beginning of this crisis, New Flyer, a subsidiary of NFI, has exhausted all forms of communication to ensure our employees know their safety, physical health and mental health needs are prioritized. To date, we have added many prevention measures to ensure our workforce is safe during this pandemic and as new information becomes available, we continue to share information, encourage open dialogue amongst the team, and enhance our safety measures.

NFI has activated a global response team whom is meeting daily, actively reviewing and responding to the evolving COVID-19 situation and is in communication virtually 24/7 to best identify and deploy outbreak prevention efforts. NFI also built and launched an employee website for its team to ensure all 9,000 team members have full access to updates any time of day, in any region, from any device. This is in addition to multiple other avenues of communication, measures, and policies put in place to best inform and protect our people. Communication is critical at a time like this.

We find the allegations made against New Flyer in yesterday's *New York Post* article in absolute and direct conflict with the way we conduct our business and manage our people.

The accusations in the article and the attacks by activist organizations are both careless and callous at this moment of international crisis, and serve only to strike fear in our people and destruct New Flyer's efforts to take care of its workforce. Compassion is something that we strive for, which is why upon hearing of these disturbing allegations, we took the matter with the utmost seriousness and directed questions to the source, to the relevant managers, superintendents and relevant stakeholders.

Our employees and their families need us just as much as we need them, and we are doing our best to sustain stable jobs in this tough and challenging economic climate while responsibly taking care of our workforce.

If anyone has an inquiry regarding deployment of outbreak prevention efforts, please direct them to Lindy_Norris@newflyer.com.

A handwritten signature in black ink, appearing to be "P. Soubry".

Paul Soubry
President & Chief Executive Officer
NFI Group Inc.

